



STANDARD AGREEMENT OF USE: Terms & Conditions

1. Pre2Doc is an innovative conception of healthcare professionals working in the field to make preventive healthcare available to all and thereby limit risk of developing chronic/non communicable (NCD) disease by suggesting lifestyle alternatives which are grounded in scientific fact and medical analysis.
2. Pre2Doc enlists the assistance provided by World Health Organisation approved and certified questionnaires in order to gather the medical history of intended users and thereby generate the aggregate data for health analysis by the Pre2Doc team. This is the online platform model of Pre2Doc.
3. Pre2Doc is a preventive healthcare and wellbeing 'start-up' which provides its services via a two part factor, one part determined by individual intended user medical history that would be unique to the user combined with the Pre2Doc factor of expert aggregation and analysis of data, thereby providing the unique preventive healthcare map for intended individual users. The second part is by providing medical consults to the patient to cater to his/her medical problem at the Pre2Doc Healthcare Centre, based in Gurugram.
4. Pre2Doc has a preventive healthcare service model, providing specific health advice and education based on customized responses to individual intended user's health scores, as per the Pre2Doc online questionnaire. The user can take an online subscription for our email-based learning modules for various chronic health conditions such as diabetes, hypertension, depression, obesity etc.
5. Pre2Doc panel doctors are expertly suited to the task of all-round medical management, health awareness and education based on customized health analysis. In order to continue medical services for the public during lockdown, the Haryana Medical Council permitted online medical consulting. Pre2Doc also provides online consults to patients for lifestyle management, stress management, chronic pain problems, joint problems, orthopaedic related issues, chronic cough and medical consults for diabetes, high blood pressure etc. This provides the patient with a holistic approach to his/her wellbeing.

6. The information provided by the user for an online consult will be referred to the respective healthcare expert who specialises in the field of medicine to which the patient's problem pertains to.
7. The patient will be given a suitable time for the consult based on a mutually beneficial time slot for the Pre2Doc expert and the patient. The video consult will be started only once the payment has been received through the payment gateway model and a confirmation for the same has been updated to the Pre2doc coordinating team.
8. The payment needs to be made by the patient, only once the coordinating team has given him/her the time for the online consult. There will be no refund of the payment once the consultation has already taken place. If for any logistical reason the online video consult has not been possible to make from the patient's end, the he/she will be provided two other suitable time options to get the consult completed. There is no cancellation policy once payment has been made through the payment gateway.

I agree to the above terms and conditions ____Yes/No_____